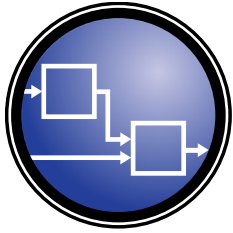




SYSTEMS THINKING

Enuoia - Beautiful Thinking



ABOUT

Systems Thinking is about applying the concept of a system to a situation in order to gain insight and understanding. It is a different way of thinking that can and will provide an alternative view of the world. It is a different mindset.

The beauty of systems thinking is it can be applied anywhere to anything. It can be applied in business or commerce, it can be applied in the public sector, it can be applied in education, it can be applied in government. Wherever it is used it provides a very powerful framework for understanding complex situations and issues leading ultimately to their satisfactory resolution.

As Albert Einstein said *"We can't solve problems by using the same kind of thinking we used when we created them. We have to think on a different level"*. Systems Thinking is that different level.

SYSTEMS THINKING MEANS THINKING...

- **HOLISTICALLY:** Need to think about the whole system and its context because the system is greater than the sum of the parts.
- **STRUCTURALLY:** Need to think about the relationships, dependencies, and interactions between the components in the system.
- **ABSTRACTLY:** Need to think about the different representations by changing domain and simplifying to determine underlying patterns, structures and behaviours.
- **PERSPECTIVELY:** Need to think about different perspectives and viewpoints to gain different understanding of the same system.



WHAT WE DO

Humans, in general, are not natural Systems Thinkers. We have to rely upon processes and tools to assist our thinking. At Burge Hughes Walsh we have over 50 years experience in applying and training people in systems thinking. We understand current approaches and have developed a unified systems approach. We also have expertise and experience in using systems thinking tools. We deliver training courses in systems thinking as well as coach and facilitate teams in undertaking system thinking exercises.



Visit our website

www.burgehugheswalsh.co.uk

The Burge Hughes Walsh Partnership

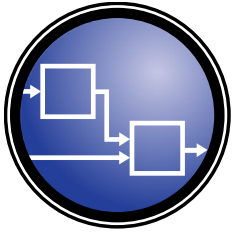
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SYSTEMS THINKING

2 Day Course



ABOUT

Systems Thinking is seen as **the** approach to handling the complexity and risks associated with business problems and opportunities in the modern world. The adoption of System Thinking provides a very powerful framework for understanding business situations and issues leading ultimately to their resolution. Its applicability is universal, from designing a new product or service through to root cause analysis of problems and to the exploration and evolution of future strategies.

Applying System Thinking, however, requires not only skills and knowledge but also a profound understanding of the underlying systems principles. Systems Thinking is as much about mindset as it is about process and tools. Education and training are therefore critical to the development of an organizational capability in Systems Thinking. This course aims to educate and train participants in how to practically apply systems thinking.

COURSE BENEFITS

During an intensive two days of teaching and practical ‘hands on’ exercises, participants will be challenged to develop the skills and mindset that can be applied to any situation irrespective of context. At the end of the course participants will:

- Have an understanding of the principles of systems thinking and how it applies to the creation of a new system through the appropriate blend of people, process and tools.
- Be able to think about problems and opportunities in a new and exciting way.
- Be able to use a number of systems tools and techniques to analyse complex situations and to address problems and opportunities.

WHO SHOULD ATTEND?

This course applies to anybody. It is a universal skill for the 21st century.

COURSE STRUCTURE

DAY 1

- Systems, systems thinking and systems approaches
- Systems thinking with diagrams
- Systems thinking in practice; people, process and tools
- The systems thinking tool box

DAY 2

- Applying systems thinking back at work



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